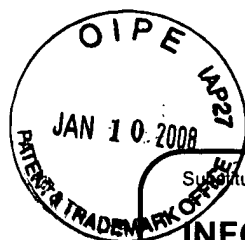


PTO/SB/08A (07-06)



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Sheet 2 of 2

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Application Number	09/964,856
Filing Date	09/28/2001
First Named Inventor	John Hendricks
Art Unit	2623
Examiner Name	Sheleheda, James R
Attorney Docket Number	SEDN/3698D3

NON PATENT LITERATURE DOCUMENTS

Examiner Initials *	Cite No. ¹	Include name of the author (in CAPITAL LETTERS), title of the article (when appropriate), title of the item (book, magazine, journal, serial, symposium, catalog, etc.), date, page(s), volume-issue number(s), publisher, city and/or country where published.	T ²
		James Sorce et al., "HUMAN FACTORS IN TELECOMMUNICATIONS: Designing a Broadband Residential Entertainment Service: A Case Study," 13 th International Symposium, pg. 142-148, 9/1990	

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